MAHINDRA DONALD RAJLUMAR

PO BOX 2332 WINDERMERE, FL 34786 (718) 300-7211 | (305) 780-5913 donmrajkumar@gmail.com

Objective: Motivated and tech-savvy professional with a strong background in customer

service, sales, and team leadership seeking a position at the Apple Store as a Technical Expert or Genius. Passionate about empowering others through

technology and delivering exceptional user experiences.

Education

2025-Present University of Central Florida, Orlando, Florida. Master of Science in Management

(MSM) – Integrated Business (Expected 2026)

2010-2024 University of Central Florida, Orlando, Florida. Interdisciplinary Studies (B.S).

2009 **Valencia Community College,** Orlando, FL. A.A. (Honors).

Work Experience

2021-Present Freelancer / Independent Contractor. Various Locations.

-> Managed logistics and project scheduling for residential kitchen installations.

-> Provided handyman and fencing services with top quality and customer satisfaction.

-> Currently the CTO for Guyana Oko Mining, overseeing tech strategy, and online systems.

-> Provided compassionate in-home care for the elderly, assisting with tasks and needs.

2019-2020 **Bakewell,** Brooklyn NY. Sales Manager. Set up routes ensuring consistent sales.

Training of employees to keep quality and standard of product. Ensuring the product delivery and constant continuity to up ensure a high standard is upheld.

2016-2019 Arawak Group of Companies, Georgetown, Guyana. Managing Director. Managed

three companies in mining, hospitality and distribution; involving budget, team building, taxes, business certificates and licenses, government regulatory permits,

and implementation of products for future development.

2014-2016 New York Professional Product Development, Richmond Hill, NY. Office Manager;

ecommerce, oversee all business operations, web and retail store. Manage two other companies. Personal Assistant to the owner; compose business letters, file and set up any paperwork. Prepare other business documents and presentations.

2012-2014 **Papa Johns, Flippers Pizzeria,** Orlando, FL. Manager; Oversaw employee

productivity. Made sure food was accurate and top quality. Provided great

customer service.

2006-2011 **168 Chinese Restaurant (Closed),** Orlando FL. Manager; Help with daily cash out

and general business operation. Drive/ Host/Waiter; welcomed guest to restaurant, handle money and complete transactions. Made sure guests were

happy with quality.

Skills: Proficient in Microsoft Office suite (Word, Excel, PowerPoint, Publisher, Access)

and additional computer skills, excellent oral and written communication skills,

collaborator, **TEAM PLAYER**, multi-tasking, customer service, organizational, data

entry, problem-solving, tech-enthusiast & passionate humanitarian.

Certifications: CPR and First Aid.

References Mohan Ramdas, Owner, HKPCP, Hong Kong CH. (321) 313–7019

William Cao, Past Owner, 168 Chinese Restaurant, Orlando, FL. (407) 230–8899 Daniel Zheng, Past Owner, 168 Chinese Restaurant, Orlando, FL. (407) 683–1881 David Correia, Inspector, Housing Protection & Dev. New York, NY (717) 542–3089